

SERCO

WARRANTY STATEMENT

Period of Warranty:

SERCO warrants its products to be free of defects in material and workmanship for a period which ends on one year from date of product start-up or twenty four months from date of shipment from SERCO.

Warranty Service:

Any part which fails during the warranty period due to workmanship or defective material will be replaced without charge F.O.B. Zachary. Warranty must be written by party seeking warranty service of such defects within the warranty period to his immediate vendor; or must obtain instructions from that vendor for the return of defective part(s) for service; and deliver the defective part(s) to that vendor in accordance with its instructions. Products returned for repair (warranty), must be assigned an RMA (Return Material Authorization) number by a SERCO Customer Service Representative. To allow us to more effectively respond to the warrant issue, please provide a detailed description of the specific problem. Call 225.654.1110 for service or an RMA number. To receive service, deliver or send the item(s) along with the RMA number to our facility at 2122 Flonacher Rd. Zachary, LA 70791

Warranty Coverage:

However; the warranty does not cover (a) defects or damage resulting from use of the product in other than its normal and customary manner; (b) defects or damage from misuse, accident or neglect; (c) defects from improper operation, maintenance, installation, alteration, or adjustment; (d) damage from corrosive material beyond the specification of the case.

General Terms of Warranty:

Purchaser shall assume all responsibility and expense for removal, reinstallation, and freight in connection with the foregoing remedies. The warranty covers the cost of return one-way shipping and handling of the product. In no event shall SERCO be liable for damages in excess of the purchase price of the product provided, for any loss of use, loss of time, inconvenience, lost profits or other incidental, use or inability to use the product(s), to the full extent that such may be disclaimed by law.